

Welcome to your Zoom breakout room. You have about 7 minutes to discuss the video as a group and answer the questions below. Please select a notetaker from your group to write down your observations and ideas. At the end of the breakout session, you will be asked to report your observations to the rest of the group.

What did you notice about this delivery of bad news scenario?

Why do we communicate with patients and their families this way sometimes?

How could this surgeon improve his communication skills?